

1-866-829-1086 Southwest Airlines Osaka Office

Southwest Airlines **does not** operate a standalone customer service office, retail ticketing office, or corporate location in **Osaka** that you can visit for support, in the city or at the airport. Southwest's customer service is handled through **centralized channels** (phone, website, mobile app), not through local overseas offices.

There are *some online directory listings* that mention “Southwest Airlines Osaka International Airport” or a “terminal,” but these are **not official Southwest offices** published by the airline itself. They are often generic travel info pages rather than verified airline locations.



Osaka Airport Listings You May See Are Not Official

Some third-party sites list “Southwest Airlines Osaka International Airport” and even suggest:

Terminal: Southwest Airlines ITM Terminal *at Osaka International Airport (Itami Airport)*

Contact Number: **1-800-435-9792** (Southwest's main U.S. reservation line)

—but this *isn't an official airport counter staffed by Southwest*, and there's no local airline office or agent desk that Southwest directly manages in Osaka.

These entries typically pull a generic airport address and the U.S. customer service phone and present it as an “Osaka office,” but that's **not an actual walk-in office** where you can get airline service.



Official Ways to Contact Southwest (From Osaka / Japan)

Because there is **no physical Southwest office in Osaka**, your official support options are:

☎ Phone (U.S. Customer Support)

- **Southwest's official contact number: +1 800-435-9792** — the airline's main reservations and general support line.
- When dialing from Japan, use your phone's international access code (e.g., **010** on many networks), then dial **+1 800-435-9792** to reach Southwest's U.S. support team.

This line can help with reservations, flight changes, itinerary questions, refunds, baggage issues, and other customer support needs.

🌐 Online & Mobile Support

- **Official Southwest Contact Page:** https://www.southwest.com/contact_us — for online chat, email/contact forms, FAQs, and help topics.
- **Southwest Mobile App:** Manage bookings, check in, view flight status, and connect with support tools directly from your phone.

These are the *official* channels Southwest uses for customer service — both domestic and international — since the airline does not have local overseas offices.



Why Southwest Has No Office in Osaka

- Southwest **does not currently operate scheduled flights to or from Osaka**; its route network is focused on U.S. domestic service with select Mexico/Caribbean/Central America destinations.
- There are **no Southwest-staffed ticket counters or customer service desks** at Osaka's airports (Itami or Kansai) because the airline does not serve those airports. (Airlines that *do* operate in Osaka — like United, Delta, Lufthansa, etc. — do have offices/counters there, but not Southwest.)



Summary

Topic	Reality
Southwest Airlines Osaka Office	✗ No official office in Osaka
Southwest presence at Osaka Airport	✗ No Southwest ticket counters or local service desks
Official support contact	☎ +1-800-435-9792 (U.S. customer service)
Best ways to get help	🌐 Website contact page, mobile app, or U.S. phone support



Quick Tip

If you're in Japan and need help with a Southwest itinerary, it's usually fastest to:

1. Use the **Southwest app** or website to manage your booking.
2. Call the U.S. support number with international dialing if you need live assistance.

Want help with **exact dialing steps from Japan** to reach the U.S. support number? I can give you step-by-step instructions!