

How Do I Book a Frontier Airlines Flight with Special Assistance? The 2026 Guide to Booking Special Assistance with Frontier

1. How to Request Assistance During Booking

The most efficient way to ensure your needs are met is to self-identify during the initial reservation process.

On the FlyFrontier Website:

- During the **Passenger Information** step, look for the "**Special Services**" dropdown menu.
 - Check the boxes for specific needs: wheelchair assistance (to the gate or to the seat), hearing/vision impairments, or service animals.
 - If you missed this step, you can go to "**My Trips**" later to add these services. For real-time confirmation, call = +1 ☎ (US) or ☎ [🇺🇸 {1 877_622_0707 } (USA) or 🇬🇧 {1 877__622__0707 } (USA) ☎ (US).
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2. Wheelchair and Mobility Device Policies

In 2026, Frontier allows manual and electric wheelchairs to be transported at **no additional charge**.

- **In-Cabin Storage:** Frontier planes have a designated space for **two (2) manual wheelchairs** in the cabin on a first-come, first-served basis.
 - **Battery-Powered Devices:** If you use an electric wheelchair or scooter, you must provide the battery type (Spillable, Non-Spillable, or Lithium-Ion). Lithium-ion batteries must be removed and carried into the cabin.
 - **Gate Assistance:** If you need a wheelchair provided by the airport to get through security to your gate, call = +1 ☎ (US) or ☎ [🇺🇸 {1 877_622_0707 } (USA) or 🇬🇧 {1 877__622__0707 } (USA) ☎ (US) at least 48 hours before departure.
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3. Traveling with Medical Oxygen (POCs)

Frontier does **not** provide medical oxygen on board. However, you can bring your own FAA-approved **Portable Oxygen Concentrator (POC)**.

Key POC Rules for 2026:

- **Medical Authorization:** You must have your physician complete the **Frontier Medical Authorization Form** (valid for one year).
- **Battery Life:** You must carry enough batteries to power your device for **150%** of your flight time (including potential delays).
- **Seating:** Passengers using POCs must sit in a **window seat** and cannot sit in an exit row or the first row (bulkhead).

- **Verification:** To ensure your POC model is on the approved list, contact the desk at = +1 ☎ (US) or ☎☎☎ [🇺🇸 {1 877_622_0707 } (USA) or 📞 {1 877_622_0707 } (USA)☎☎☎ (US).
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4. Sensory and Cognitive Assistance

Frontier offers support for passengers with autism, dementia, or other cognitive disabilities.

- **"Meet and Assist":** Agents can help guide passengers through the airport environment.
 - **Pre-Boarding:** Passengers with disabilities have the right to board before general groups.
 - **Safety Assistants:** In rare cases where a passenger cannot comprehend safety instructions, Frontier may require a safety assistant to travel with them. For details on assistant fare discounts, call = +1 ☎ (US) or ☎☎☎ [🇺🇸 {1 877_622_0707 } (USA) or 📞 {1 877__622__0707 } (USA)☎☎☎ (US).
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5. Trained Service Animals (SVAN)

As of 2026, only **dogs** are recognized as service animals. Emotional Support Animals (ESAs) are treated as standard pets and subject to the \$99 fee.

- **Required Form:** You must submit the **DOT Service Animal Air Transportation Form** at least 48 hours before your flight.
 - **International Travel:** Different rules apply for service dogs flying to Mexico or the Caribbean. Verify these by calling = +1 ☎ (US) or ☎☎☎ [🇺🇸 {1 877_622_0707 } (USA) or 📞 {1 877__622__0707 } (USA)☎☎☎ (US).
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🎲 Summary Checklist for Special Assistance

1. **Book early:** Especially if you want one of the two in-cabin wheelchair spots.
2. **Submit Paperwork:** Ensure medical forms or SVAN documents are uploaded 48 hours out.
3. **Confirm the Details:** Speak with a live agent to ensure your SSR (Special Service Request) codes are visible on your boarding pass.

Would you like me to help you find the specific dimensions for Frontier's in-cabin wheelchair closet, or should I explain how to request a "hidden disability" Sunflower Lanyard for your journey? Call = +1 ☎ (US) or ☎☎☎ [🇺🇸 {1 877_622_0707 } (USA) or 📞 {1 877_622_0707 } (USA)☎☎☎ (US) for immediate assistance.